

Privacy Policy

Effective Date: June 15, 2026

Business Name: Techsitix LLC

Website: <https://techsitix.com>

This Privacy Policy explains how Techsitix LLC collects, uses, stores, and protects information when you visit our website, contact us, book a consultation, submit a project inquiry, or interact with our services.

By using this website, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information.

Information You Provide Directly

This may include:

- Name
- Email address
- Phone number
- Business name
- Website URL
- Information submitted through contact forms, booking forms, project inquiry forms, chat tools, or email
- Details about your business needs, systems, software, websites, funnels, automations, integrations, CRM setup, or requested services

Information Collected Automatically

When you visit our website, certain information may be collected automatically, including:

- IP address
- Browser type
- Device type
- Pages visited
- Time spent on pages
- Referring website
- General usage data
- Cookies or similar tracking technologies

Information From Third-Party Tools

We may use third-party platforms to operate our website, schedule calls, analyze traffic, manage inquiries, communicate with prospects or clients, and deliver services.

These tools may include:

- Google Analytics
- Microsoft Clarity
- Meta/Facebook Pixel
- Google Ads tracking
- GoHighLevel forms and CRM
- Calendly, OnceHub, or another booking tool
- Stripe or another payment processor, if applicable
- Email marketing platforms
- Live chat tools
- Vercel hosting
- Other website, analytics, automation, communication, or business operations tools

These third-party tools may collect information according to their own privacy policies and terms.

2. How We Use Information

We may use collected information to:

- Respond to inquiries
- Schedule consultations
- Provide requested information
- Evaluate potential client needs
- Deliver services
- Send follow-up communications
- Manage website forms and booking requests
- Improve our website and services
- Analyze website performance
- Measure marketing performance
- Manage client and prospect relationships
- Process payments, if applicable
- Protect against fraud, misuse, unauthorized access, or security issues
- Comply with legal obligations

3. Cookies and Tracking Technologies

Our website may use cookies, pixels, analytics scripts, session replay tools, and similar technologies to improve functionality, understand visitor behavior, measure marketing performance, and improve the user experience.

These technologies may be used by tools such as Google Analytics, Microsoft Clarity, Meta/Facebook Pixel, Google Ads tracking, GoHighLevel, live chat tools, and other third-party platforms.

You can usually adjust your browser settings to refuse or delete cookies. Some parts of the website may not function properly if cookies are disabled.

4. How We Share Information

We do not sell your personal information for money.

We may share information with trusted third parties who help us operate our website and business, including:

- Website hosting providers
- CRM and automation platforms
- Email service providers
- Scheduling tools
- Payment processors, if applicable
- Analytics providers
- Advertising and retargeting platforms
- Live chat providers
- Contractors or service providers assisting with business operations
- Legal, accounting, or compliance advisors

We may also disclose information if required by law, legal process, regulation, court order, or to protect our rights, users, systems, business, or the safety of others.

5. Client Project Information

If you become a client, information related to your project, systems, accounts, workflows, automations, websites, funnels, integrations, software tools, or business operations may be governed by a separate services agreement, proposal, statement of work, invoice, or other written agreement.

This Privacy Policy applies to general website use and initial business communications. It does not replace any signed client agreement.

6. Sensitive Information and HIPAA Notice

Do not submit protected health information, patient information, medical records, Social Security numbers, financial account numbers, passwords, access credentials, or other sensitive information through website forms, live chat, booking forms, or general email unless we have specifically instructed you to do so through a secure process.

Techsitix LLC may work with businesses in health, wellness, healthcare-adjacent, or regulated industries. However, submitting information through this website does not create a HIPAA-compliant relationship.

If a project may involve protected health information, regulated health data, or HIPAA-related obligations, that work must be governed by a separate written agreement. Where appropriate, a Business Associate Agreement may be required before any protected health information is accessed, transmitted, processed, or stored.

7. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect information from unauthorized access, misuse, loss, alteration, or disclosure.

However, no website, platform, email system, form, chat tool, or internet transmission is completely secure. You should avoid submitting highly sensitive information through unsecured forms, chat tools, or email.

8. Data Retention

We retain information only as long as reasonably necessary for business, legal, operational, or compliance purposes.

We may retain inquiry records, communications, project records, billing records, support records, and related business information as needed to operate our business, resolve disputes, enforce agreements, comply with legal obligations, or maintain accurate business records.

9. Your Choices and Privacy Rights

Depending on where you live, you may have rights to:

- Request access to personal information we hold about you
- Request correction of inaccurate information
- Request deletion of certain information
- Opt out of marketing emails
- Limit certain uses of your information
- Request information about how your data is used or shared

To make a request, contact us at Drew@techsitix.com.

You can unsubscribe from marketing emails by using the unsubscribe link in the email or contacting us directly.

We may need to verify your identity before responding to certain privacy requests.

10. Third-Party Websites

Our website may link to third-party websites, tools, platforms, or services. We are not responsible for the privacy practices, content, terms, security, availability, or business practices of third-party websites or services.

You should review the privacy policies and terms of any third-party services you use.

11. Children's Privacy

Our website and services are intended for businesses and adults. We do not knowingly collect personal information from children under 13.

If we learn that we have collected personal information from a child under 13, we will take reasonable steps to delete it.

12. International Visitors

Techsitix LLC is operated from the United States. If you access the website from outside the United States, your information may be processed, stored, and transferred in the United States or other jurisdictions where our service providers operate.

By using this website, you understand that your information may be transferred to and processed in jurisdictions that may have data protection laws different from those in your location.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with a revised effective date.

Your continued use of the website after updates are posted means you accept the revised Privacy Policy.

14. Contact Us

If you have questions about this Privacy Policy or want to make a privacy request, contact us at:

Techsitix LLC

Email: Drew@techsitix.com

Website: <https://techsitix.com>

Mailing Address: Available upon request